

Family Counseling Connection

STATEMENT OF CLIENTS RIGHTS

The protection of civil rights for clients with disabilities is of extreme importance. Special attention and efforts are essential to ensure that a client's human and civil rights are promoted, exercised and protected. Family Counseling Connection will ensure that all clients have rights including, but not limited to:

1. The right to treatment and services that support a client's liberty and result in positive outcomes to the maximum extent possible.
2. The right to an individualized, written treatment plan to be developed promptly after intake; treatment based on the plan; periodic review and reassessment of needs, and appropriate revisions of the plan including a description of the services that may be needed for follow-up.
3. The right to be informed when authorization for services is approved or denied by insurance providers, to be informed of the amount, frequency, and intensity of services approved, and options available to you when services are denied.
4. The right to treatment and services in the least restrictive, most appropriate and potentially most effective setting.
5. The right to an individualized treatment plan as defined under this rule.
6. The right to ongoing informed participation in the treatment plan process.
7. The right to refuse treatment at any time.
8. The right to a legal representative when unable to act on his or her own behalf.
9. The right to be free from involuntary experimentation.
10. The right to freedom from restraint or seclusion. Restraint and seclusion shall only be used in situations where there is imminent danger to the client or others and all less restrictive methods of control have been used.
11. The right to a humane treatment environment in which personal dignity and self-esteem are promoted.
12. The right to confidentiality of records, as provided in this rule.
13. The right to access his or her own client records in accordance with state law.

STATEMENT OF CLIENT'S RIGHTS (CONTINUED)

14. The right to assert grievances, orally or in writing, with respect to the infringement of all rights, including the right to have all grievances considered in a fair, timely and impartial procedure.
15. The right of access to an available advocate in order to understand, exercise and protect his or her rights.
16. The right to be informed in advance of any charges for services.
17. The right to all available services without discrimination because of race, religion, color, sex, sexual orientation, age, national origin, or marital status.
18. The right to exercise his or her civil rights.
19. The right to referral, as appropriate, to other providers of behavioral health services.
20. The right to be free from physical, verbal, sexual, or psychological abuse or punishment.
21. The right to be free from unnecessary or excessive medication.
22. The right to medication that is not used as punishment, for the convenience of staff, as a substitute for programming, or in quantities that interfere with the treatment program.
23. The right to be free from compensated labor, except for clients in residential facilities who perform housekeeping tasks.
24. The right to be informed orally, in writing and in appropriate language and terms, of the rights described in this section.

Rights and personal liberties may be limited by established policies and procedures when the limitation of the right is clinically appropriate and clearly justified in writing.

I have read and understand the Client's Rights as listed above and have been given an opportunity to ask questions about these rights. I have also received a copy of the Client's Rights.